

## **A Message from Anthem Concerning COVID-19**

Anthem is in constant contact with our trust at this time to help keep all our members informed of their options should they need to seek medical help for the COVID-19. Below is some information that you will find helpful in understanding your coverage concerning the COVID-19

### **Testing and Care Benefits**

MASE Trust will waive the members' cost share, including copays, coinsurance and deductible, for diagnostic testing related to COVID-19, as well as for the in-network visit associated with COVID-19 testing, whether it takes place at a doctor's office, urgent care center or emergency department. Members will still be responsible for co-pays for any treatment for the COVID-19

### **Telehealth**

Anthem recommends members use telehealth when possible to help prevent the spread of infection and improve access to care. Anthem's telehealth provider, LiveHealth Online, is a safe and effective way for members to receive medical guidance related to COVID-19 from their homes using a smartphone, tablet or computer with a web cam. MASE Trust will waive the member cost shares for LiveHealth Online visits thru June 14<sup>th</sup>.

### **Check Symptoms and Get Doctor Visits from Home**

Members can download the free Sydney Care mobile app for a quick and easy way to evaluate symptoms. They can connect with a doctor through a Virtual Care text session right from their smartphone. The doctor they connect with can evaluate their symptoms, help them understand whether they're at risk for COVID-19, and let them know whether they need to visit a local health care provider in person for COVID-19 testing.

Sydney Care is available to download now on Android or iOS. Coronavirus Assessment functionality is in development and expected to be available within the next week.